

## What is the Permanent Supportive Housing (PSH) program?

The Louisiana PSH program combines permanent subsidized rental housing with flexible, individualized housing supports to people with disabilities.

## If I qualify, what services will I receive from PSH?

PSH offers rental assistance and tenancy supports so that individuals with disabilities are able to remain in or re-enter the community. PSH participants pay 30% of their monthly income on rent and utilities.

Caseworkers assist PSH tenants in the application and leasing process. They also provide services that support participants in acquiring the skills and resources necessary to be a successful tenant.

Tenancy support services are included at no additional cost. The services depend on the needs of the residents, but may include:

- Pre-tenancy support, such as help obtaining the necessary documents to complete a housing application and moving into the new unit;
- Assistance for the individual to develop daily living skills specific to managing their own home, including managing their money, medications, and transportation, using community resources, and other self-care requirements;
- Assistance with communicating with their property manager and neighbors;
- Social Support;
- Strength-based, solution-focused individual counseling and skills building; and
- Crisis intervention and 24-hour emergency services.



# Who qualifies for the PSH program?

Eligibility for PSH is based on a household with the following criteria:

1. A person who has a significant, long-term disability and is **currently** receiving Medicaid or Ryan White services, for example:
  - Long Term-Personal Care Services (LT-PCS);
  - Community Choices Waiver (CCW);
  - New Opportunities Waiver (NOW); and
  - Medicaid funded home and community-based services (such as Mental Health Rehabilitation) etc.
2. Is in need of housing supports offered by the PSH program; and
3. Meets low-income requirements (dependent on the voucher, but either at 30% or 50% of the area median income).

**NOTE: For some vouchers, individuals must be between the ages of 18 and 61.**

A substantial, long-term disability may include, but is not limited to, the following:

- Developmental disability (disability that occurred before the age of 22);
- Serious mental illness (mental illness or mental illness with substance abuse);
- Disability acquired after the age of 22 (physical disability, cognitive disability, sensory disability, disability caused by chronic illness, disability caused by HIV/AIDS making the person unable to work); and
- Age-related disability (ex. frail, elderly).

**For more information on the PSH program  
OR  
how to apply for the PSH program, please call:**

**Permanent Supportive Housing  
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New Orleans, LA 70112  
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